

FAQ Scrip Questions

For more information on how Scrip works in general or how you can earn rebates, please see the Scrip Program Overview document at christthelordbrookfield.org.

For information on the policies of our particular Scrip program, please see the CTL Scrip Policies document at christthelordbrookfield.org.

Other questions:

- I already signed up for an account at ShopWithScrip.com. Do I need to complete the CTL Enrollment Form?
Yes. Each participating family must complete the CTL Enrollment form (*We do not post the enrollment code on our website. Send an email to scrip@christthelordbrookfield.org to request the enrollment code*). This Enrollment form ensures that you have read and understand our program policies, that we have contact information for you, and gives us permission to release delivery of your Scrip order to someone other than yourself or put your order in your church mailbox. It also is where you make the designation of how you want your portion of the rebates allocated.
- Can I give my SCRIP cards as gifts?
Yes. Scrip cards are exactly like the gift cards you would purchase in a store or restaurant.
- Do you need a code to use gift cards?
No. Because Scrip cards are exactly like the gift cards you would purchase in a store or restaurant, you use them in the same way as you would a gift card you purchased at a store or restaurant.
- Is there an expiration date on SCRIP cards?
Not usually. To find out specific details for each card, go to ShopWithScrip.com. You can search for the card you want more information about, see the card and read the fine print under View Card Terms, and find out General Information about the card.
- Can someone other than a CTL member purchase Scrip and donate toward a tuition/school fees account?
Yes. Grandparents and other family members are welcome to purchase Scrip under the CTL Scrip Program and designate their rebates to a tuition/school fees account. They must fill out an Enrollment Form and designate their rebates to a CTL school family's account.

- How will a non-member (in-state or out-of-state) receive their SCRIP?
 If an order is placed by a non-member who does not have easy access to CTL, they will need to authorize someone else to pick up their Scrip cards from CTL. The person who receives delivery of the Scrip order will be responsible for delivering or shipping the Scrip order to the orderer.
- When will my order be ready for pick up?
 Generally, orders will be available for pick up on Thursday and/or Friday during normal school hours (8:20 - 3:20) and on Sunday between services at the reception desk in the office lobby. You will receive an email when your order is ready for pick up.
- What is PrestoPay®?
 PrestoPay® securely links a bank account to your ShopWithScrip.com account so you can choose electronic debit when you checkout online. The rebate is automatically credited to CTL, and you don't have to worry about cash or checks. There is a \$0.15 per order convenience fee to use PrestoPay®. For more information on PrestoPay®, see the PrestoPay® flyer at christthelordbrookfield.org.
- Can I use ScripNow without setting up PrestoPay®?
 Yes but you will not be able to take full advantage of the features of ScripNow. You will need to place your order and then wait for your payment to be processed by the Scrip Coordinator. You will not be able to access your ScripNow until your payment has been processed and the order has been marked as paid. If you pay with PrestoPay®, you will have access to your ScripNow in minutes, 24/7.
- What is the difference between Reload and ReloadNow?
 Reload and ReloadNow allow you to add funds to gift cards you currently have without having to wait to receive new cards. You are also able to customize the amount you want added to your card. When you choose Reload, for orders that are placed and paid for before 3:30 p.m. EST, Monday through Friday, the funds will be added to your card overnight. When you choose ReloadNow and pay with PrestoPay®, funds will be added to your card in minutes, 24/7. If you pay by check, the funds will be added to your card minutes after your payment is processed and your order is marked as paid by the Scrip coordinator.